CARRY THE MESSAGE

Public Information & Professional Outreach













This literature has been locally produced. It is not OA Conference- or Board-approved and does not represent OA as a whole.



How to Carry the Message







The Basics: Why and How to Carry the Message



Step 12

"Having had a spiritual awakening as the result of these steps, we tried to carry this message to compulsive overeaters, and to practice these principles in all our affairs."

The Twelve Steps and Twelve Traditions of Overeaters Anonymous © Overeaters Anonymous. All rights reserved.

Today's workshop is being held to share our experience, strength, and hope by Carrying the Message.

How do we work it, what tools are available, and what can we do better? What are we doing to practice Step 12 and Tradition 5?

Step 12

- Outreach working with others
- Speaking to newcomers
- Sponsorship
- We are the message abstinence, practicing principles in all our affairs
- Speaking to professionals (doctors, clergy, nutritionists, social workers, etc.)

Tradition 5

- The structure of OA and what service bodies do
- Public Information
- Reaching out to professionals
- How can we improve and ideas you have
- How you and your meetings can support public information and professional outreach

"Prior to his journey to Akron ... the broker had worked hard with many alcoholics on the theory that only an alcoholic could help an alcoholic, but he had succeeded only in keeping sober himself. The broker had gone to Akron on a business venture which had collapsed, leaving him greatly in fear that he might start drinking again. He suddenly realized that in order to save himself he must carry his message to another alcoholic. That alcoholic turned out to be the Akron physician.

This physician had repeatedly tried spiritual means to resolve his alcoholic dilemma but had failed. But when the broker gave him Dr. Silkworth's description of alcoholism and its hopelessness, the physician began to pursue the spiritual remedy for his malady with a willingness he had never before been able to muster. He sobered, never to drink again up to the moment of his death in 1950. This seemed to prove that one alcoholic could affect another as no nonalcoholic could. It also indicated that strenuous work, one alcoholic with another, was vital to permanent recovery.

Reprinted from Alcoholics Anonymous, Forward to the Second Edition (1955) pp. xvi-xvii with permission of A.A. World Services, Inc. Hence the two men set to work almost frantically upon alcoholics arriving in the ward of the Akron City Hospital. Their very first case, a desperate one, recovered immediately and became A.A. number three. He never had another drink. This work at Akron continued through the summer of 1935. There were many failures, but there was an occasional heartening success. When the broker returned to New York in the fall of 1935, the first A.A. group had actually been formed, though no one realized it at the time."

How do we speak to Newcomers?

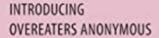
How does your meeting greet newcomers?

Are phone numbers given to newcomers?

When does your meeting make sure a newcomer's questions are answered?

Are newcomers called and made welcome after the meeting?

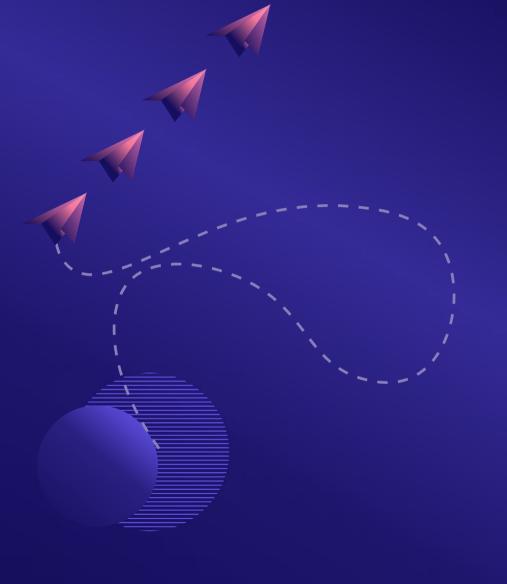
Do you have regular newcomer meetings?



Where Do I Start?

Everything a Newcomer Needs to Know





STATEMENT ON ABSTINENCE AND RECOVERY

Abstinence is the action of refraining from compulsive eating and compulsive food behaviors while working towards or maintaining a healthy body weight.

Spiritual, emotional, and physical recovery is the result of living and working the Overeaters Anonymous Twelve Step program on a daily basis.

Tradition 5

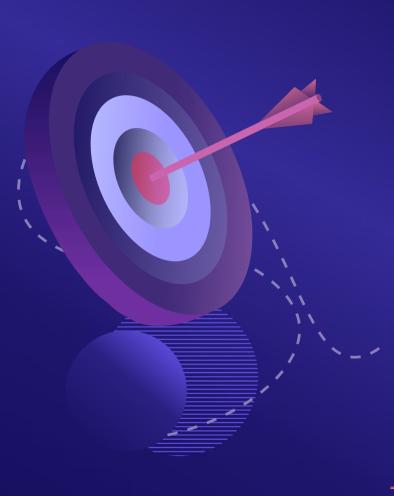
Each group has but one primary purpose—to carry its message to the compulsive overeater who still suffers.

The Twelve Steps and Twelve Traditions of Overeaters Anonymous. © Overeaters Anonymous. All Rights reserved.



Don't Forget!

Temporary
Sponsors:
Newcomers' First
Twelve Days



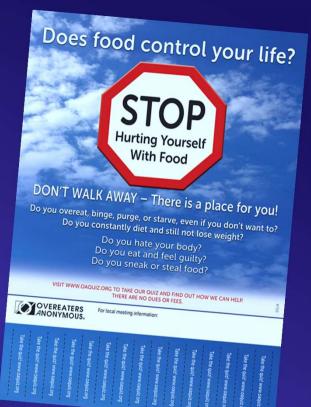
"Practical experience shows
that nothing will so much insure
immunity from drinking as intensive
work with other alcoholics. It works
when other activities fail.

This is our twelfth suggestion:

Carry this message to other alcoholics! You can help when no one else can. You can secure their confidence when others fail. Remember they are very ill."

Public Information Resources







Hearing Is Believing

"Those of us who live this program don't simply carry the message; we are the message. Each day that we live well, we are well, and we embody the joy of recovery which attracts other who want what we've found in OA."



The Twelve Steps and Twelve Traditions of Overeaters Anonymous, Second Edition, pp. 86-89.

© Overeaters Anonymous. All Rights reserved.

How YOU Can Carry the Message

- ➤ Work the 12 Steps and 12 Traditions.
- Practice abstinence and the principles in all your affairs.
 - Attend and support meetings, workshops, and OA conferences.
 - Welcome newcomers, call missing members, and sponsor others.
 - > Assume service positions.
- Volunteer to speak, run workshops, and attend your local Intergroup.
- Contact your doctor, clergy, social worker, or psychologist about OA.
 - Support Public Information and Professional Outreach efforts in your Region and Intergroup.



How **Meetings** and Intergroups Can Carry the Message

- Publicize your local meetings through flyers, bulletins, PSAs, and other free forms of communication.
- Maintain a website and Facebook page.
- > Communicate with members through email or newsletters.
- Distribute OA literature to schools, colleges, libraries, healthcare professionals, and clergy.
- Participate in health fairs and other free or low-cost events.
- Offer presentations to local organizations.
- Purchase and distribute OA literature.
- Discuss Carrying the Message as part of your home group business meeting's agenda.

"Always to extend the hand and heart of OA to all who share my compulsion; for this I am responsible."

Responsibility Pledge

Thank you for carrying the message!









End of Part 1

To register for Part 3 see link in chat



The Underpinnings: Support Elements

Public Information Outreach Using Facebook Lead Ads

- ✓ For face-to-face
- ✓ For virtual settings
- ✓ For invitations to conventions
- ✓ For invitations to a welcome lounge
- ✓ To issue an invitation to a newcomer meeting or event
- General invite to check out OA

Before You Run the Ad

Here's the good news: you are going to attract people who want to find out more about OA.

Have a plan to make sure newcomers are warmly welcomed and provided needed help and support.



Your setting helps determine how you respond.

Minimum requirements:

Willing members are needed to follow up with all leads personally and promptly in the language of the newcomer. Follow-up can be by phone, email and/or Facebook messaging (depending on how you set up the leads).

A space is needed, in person or virtually, where newcomers can come to visit. This can be a Welcome Lounge, a meeting, a Newcomer Orientation, or an event, such as a Newcomer Marathon or a workshop focused on newcomer topics.

Welcome Lounge





Additional Resources that Would Be NICE

- A cadre of members willing and able to be starter sponsors and ongoing sponsors
- A 12-Step Study Workshop
- A group introductory program on the first three steps (30 questions, etc.)
- > Other

Protocol

Organize who will be responding to ad leads. One approach: have a point person who sends out info to team members in rotation for follow up. This keeps any one person from being overwhelmed.

Have a script of options available for your follow-up team so they know what resources they can link the newcomer to easily. For example, if you want to have the newcomers matched with meetings in their neighborhood, you need to know which members could meet them at the door and go into the meeting with them. (This can also be arranged for a virtual meeting.)

Alternately, if there is a regular schedule of New to OA Orientation Meetings, make sure your follow-up team knows when and where these are.

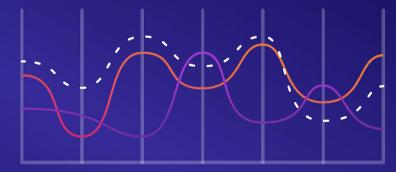
Follow Up Your Follow-Up

You will know the broad strokes of the impact of your ads — numbers reached, clicks, persons followed up — but there is more to learn to gauge effectiveness.

In order to know how your ads performed you need to know how many actual people came to a meeting or to a newcomer event. Ask your team to keep track of their results.

This could include:

- Got the brush-off
- Connected to a meeting
- Spoke to the new person again
- Etc.



From this, you can see what the impact of the connection was. Learn from this to refine your process and capitalize on what worked.

Questions About Public Information Campaigns



So You Want to Do Professional Outreach



This is a combo of a one-on-one approach and follow up with digital resources.

In almost all cases, a personal relationship is what will give you access. Your own provider has seen the positive change in you. At your visits/sessions/meetings, you can mention OA and later follow up with an email.

You have told your Doctor, Dentist, Therapist, Nutritionist, and/or Clergy about OA.

Now what?

INTRODUCING
OVEREATERS ANONYMOUS

WHEN SHOULD I REFER SOMEONE TO OVEREATERS ANONYMOUS?

> To Members of the Helping Professions

No dues. No fees. No weigh-ins.



This pamphlet is available digitally. You can send it via email with a personal letter. See the sample emails.

Look at the <u>Professoinal</u>
Resources web page (link in chat). Your service body can create your own landing page from the ideas on this page or add a link from your website to another service body's page. Include the link in your letter.

The web page also has *sample* referral letters to share with your provider(s).



Questions About Professional Outreach?



Where can you find all the resources that have been mentioned?

We made a resources web page with links to tons of resources to help you tailor the Public Information or Professional Outreach campaign that suits your needs.

The link is in the chat.

Public Information Resources

The link is in the chat.



A COLLABORATION BETWEEN THE VIRTUAL REGION, REGION 1, REGION 2, REGION 3, AND REGION

PUBLIC INFORMATION

Resources

Contents

Part 1: The Basics

Part 2: The Underpinnings

Part 3: Hands-On

Professional Outreach Resources ->>



Public Information Resources

Part 1 =



The Basics: Why and How to Carry the Mess

The World Service Office of Overeaters Anonymous has published an valuable resources for the foundational ways to carry the message.

Download the Carrying the Message Guide.

Find examples of ways to conduct Public Information and Professional Outreach project Documents Library, Click on these categories:

- **OUICK LINKS**
- Carrying the Message Guide
- Let People Know About Your
- Carry the Message Person-to-Person
 - Sponsor's Toolbox

Guidelines for Public

Information Events

Public Information Posters

Bulletin Board Attraction Sticky

- · Carrying the Message
- · Flyers
- · Outreach to Professionals
- PI Posters
- · Public Information

Publicize your meeting: Let People Know About Your Meeting.

Within the fellowship, carry the message to others, person-to-person, and make use of tl

Make OA known in your area through public events, including publicity ideas, volunteer r timeline. Guidelines for Public Information Events.

Make use of professionally designed Public Information Posters.

Carry around Bulletin Board Attraction Sticky Notes to stick up at coffee shops, libraries

Part 2 =



The Underpinnings: Support Elements

Recruit a team of OA members to take referrals from your lead ads on social media.

The team leader assigns follow varies depending on how you v convention that is free to newco guide, "Where Do I Start?"

OUICK LINKS

OA Handbook for Members, **Groups and Service Bodies: Recovery Opportunities**

Where Do I Start? Everything a Newcomer Needs to Know

Our Invitation to You

Introduction to the 12 Steps

Temporary Sponsors: Newcomers' First Twelve Days

Take the OA Quiz

Public Information Resource List

Using OA's Public Service Announcements

Guidelines for Anonymity in the Digital World

Possible projects from of

Your service body can create vo service body's website.

OA World Service

- OA Quiz
- And Your Journey Begin
- . Our Invitation to You
- Introduction to the 12

Virtual Region: Welcome Newco

- · A Disease of the Body
- · A Disease of the Mind
- Ανώνυμοι Υπερφάγοι ομάδα · A Disease of the Spirit Σύνδεσης
- · Plan of Eating
- · Virtual Region Welcome de OA

Region 1: Newcomer Welcome

· Request a phone call



FACEBOOK PAGES

Overeaters Anonymous, Inc.

OA Virtual Region

La Region Virtuelle

d'Outremangeurs Anonymes

Bienvenidos a la región virtual

OA Region 1

OA Region 2

Hands-On: **Design and Place Social Media Ads**

Facebook / Meta How-To

Facebook Non-Profit Help Center

How to Create and Manage a Page

Create a Business Account

Give Access to a Page

Create an Ad in Ad Manager

About Privacy Policies for Lead Ads

ベ Meta

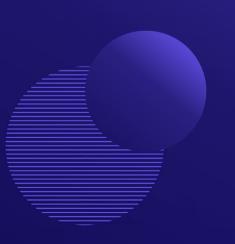
Lead Ads Terms and Security

About Insights

OA Region 6 Rejoignez-Nous sur le Chemin du Rétablissement

Professional Outreach Resources

The link is in the chat.



CARRY THE MESSAGE

A COLLABORATION BETWEEN THE VIRTUAL REGION, REGION 1, REGION 2, REGION 3, AND REGION 6

PROFESSIONAL OUTREACH

Resources

Contents

Guidelines

Speaking to Professionals

What to Send and How to Send It

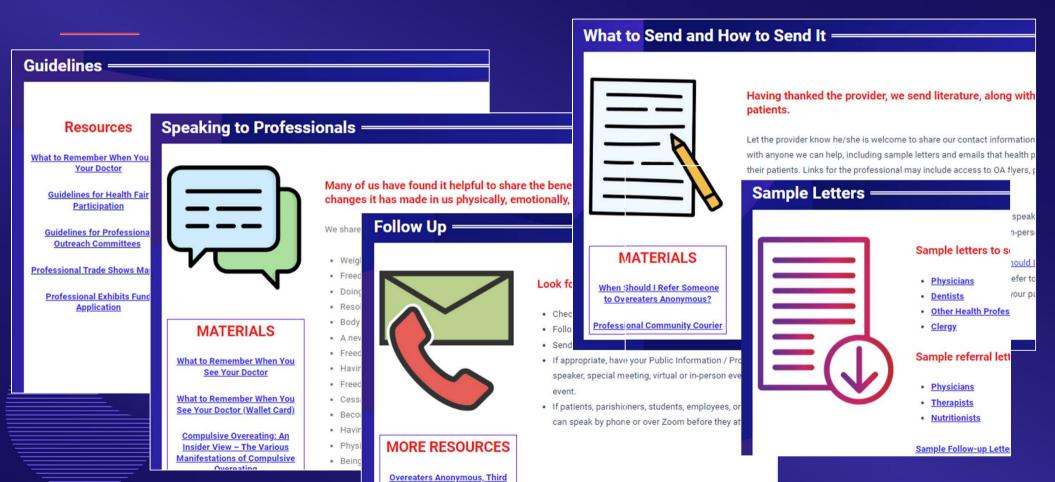
Follow Up

Sample Letters

Public Information Resources ->>



Professional Outreach Resources

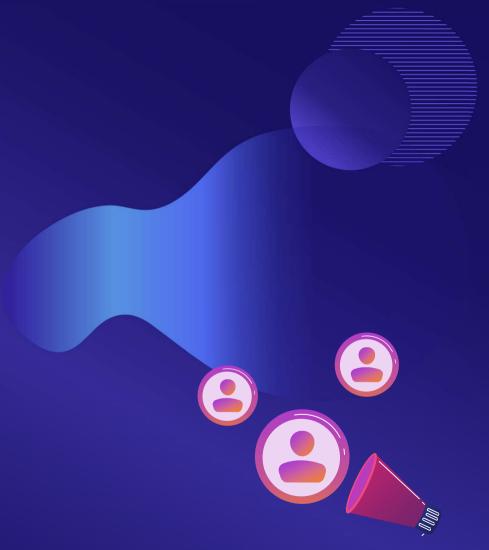


Questions About Resources?



We can do this and together we can!











End of Part 2

To register for Part 3 see link in chat



Hands-On: Design and Place Social Media Ads

Steps

- 1. Create a Facebook page for your group
- 2. Set up a business account
- 3. Switch to the group page
- 4. Gather your materials
- 5. Create a post
- 6. Post and add a button
- 7. Choose the ad type
- 8. Select the post
- 9. Change the goal
- 10. Adjust the audience, duration, and budget
- 11. Analyze the results



This is not an endorsement of any social media platform.

For instructional purposes for OA service bodies.

Create a Facebook Page

- 1. Go to facebook.com/pages/create.
- 2. Enter a page name, category, and bio.
- 3. Click Create Page.
- 4. Add a bio, a profile picture, and a cover photo. Profile pictures will be small and cropped to a circle.
- 5. Give your Page a custom URL: Go to the "About" section and edit the "Create Page @username" field under "General."
- 6. Click done.
- 7. Add people to manage your page.



Pages > Create a Page

Create a Page

Your Page is where people go to learn more about you. Make sure yours has all the information they may need.

Page name (required)

Men's Intergroup of Overeaters Anor



Use the name of your business, brand or organization, or a name that helps explain your Page. Learn More

Category (required)



Health & wellness website ×

Enter a category that best describes you.

Bio (optional)

OAMen.org is dedicated to distributing information about meetings, resources, and support for men.

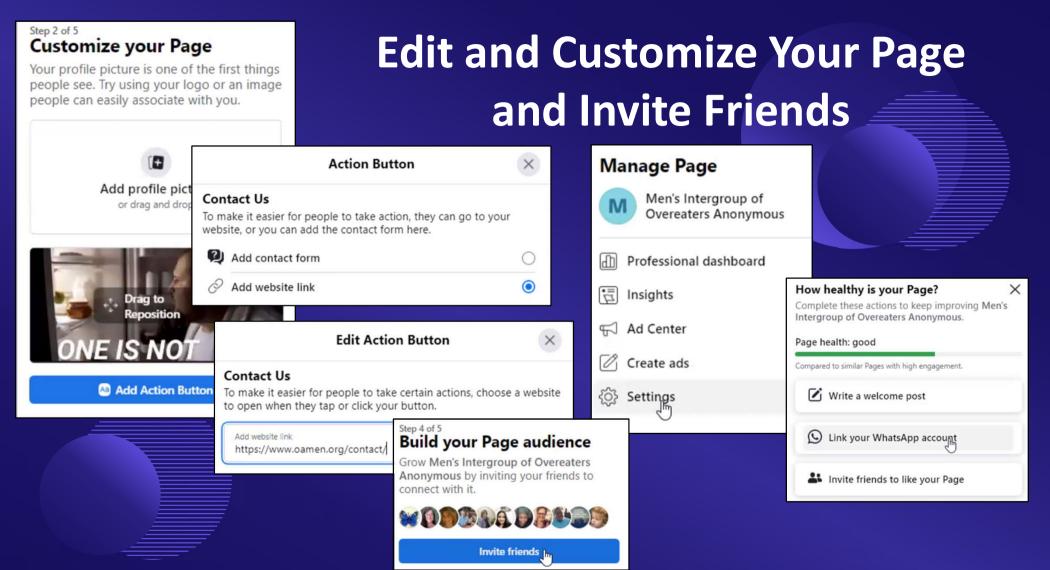
Tell people a little about what you do.

Create Page

By creating a Page, you agree to the ages, Groups and Events
Policies

Men's Intergroup of OA



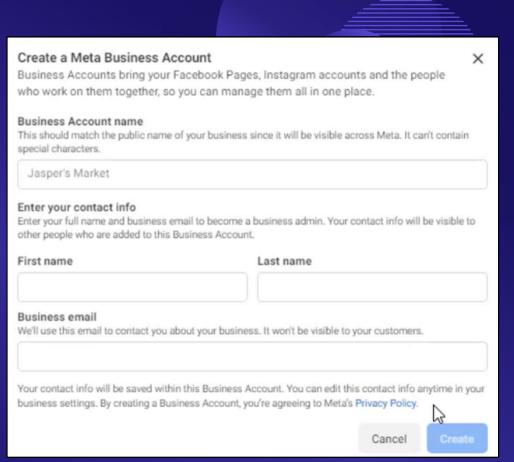


Set Up a Business Account

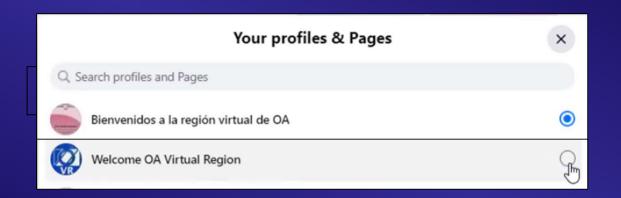
Use a service body debit or credit card, checking account, or PayPal.

A personal account can also be used.





Switch to the Group Page



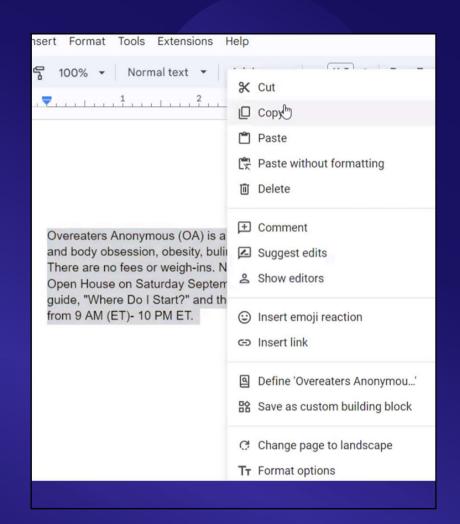




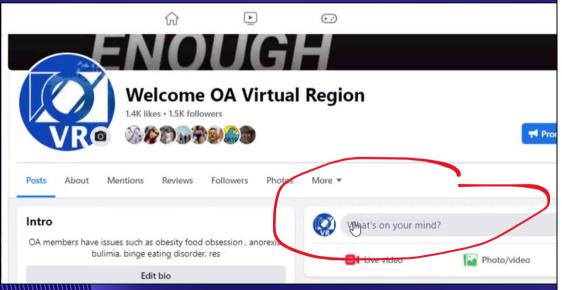
Create a Post

Write text and prepare graphic.

- Ask members to supply original graphics –
 get creative releases to use.
- Ask for permission from other OA service bodies.
- Subscribe to a stock image service some offer non-profit discounts.
- Avoid using "free" images off the web.



Add Text and Graphic



Create post

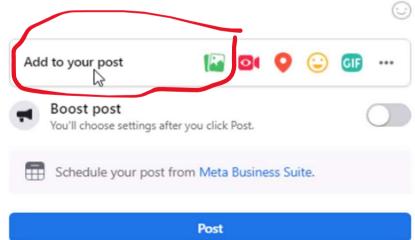




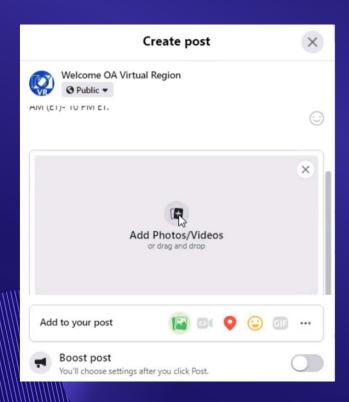
Welcome OA Virtual Region

3 Public ▼

Overeaters Anonymous (OA) is a community in which thousands have recovered from food and body obsession, obesity, bulimia, anorexia, restriction and compulsive eating behaviors. There are no fees or weigh-ins. Newcomers are enthusiastically invited to join our Virtual Open House on Saturday September 9, 2023. Message us today for a free copy of the OA guide, "Where Do I Start?" and the open house zoom link. Meetings will be held every hour from 9 AM (ET)- 10 PM ET.



Crop Graphic



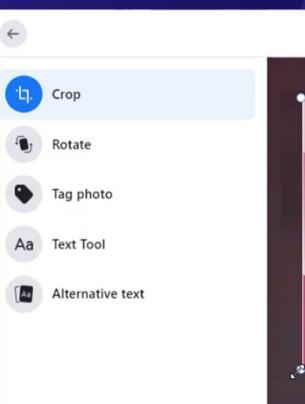
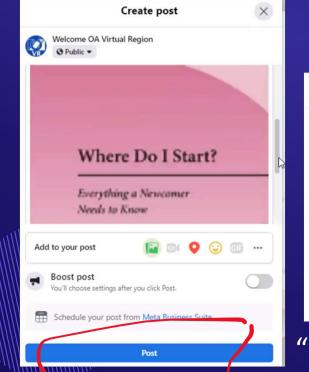
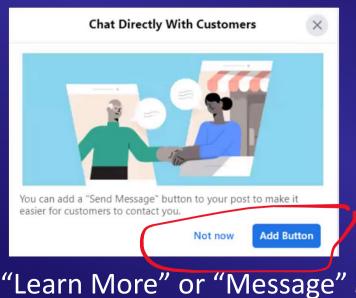




Photo detail

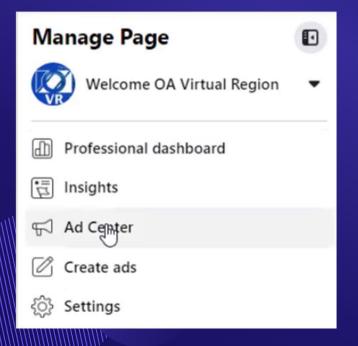
Post and Add a Button on Most Ads







Go to the **Ad Center**

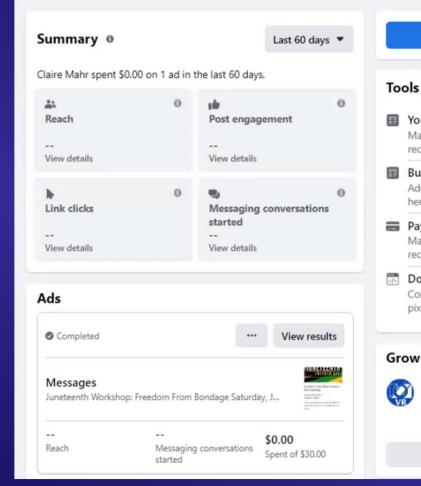








Ad Center





Your preferences

Manage the info you provided to keep recommendations relevant

Business media

Add photos and videos from your business

Payment settings

Manage your payment method and view receipts.

Domain verification

Confirm domain ownership to manage your pixel settings.

Grow your business



Boost your post

Boost this post to connect with new people and get more reactions, comments and shares.

Boost post

Choose the Ad Type

Choose ad type



Get started with Automated Ads

Get personalized ads that adjust over time to help you get better results.



Create new ad

Make an ad using text, photos or videos to promote your business



Boost a post

Get more per me to see and engage with your Page posts



Boost an Instagram post

Get more people to see and engage with posts from your linked Instagram account



Select a Post

Boost post

Select a post to boost



Goal

What results would you like from this ad?



Automatic

Let Facebook select the most relevant goal based on your settings.



Recent posts

Published on Aug 23

by Claire Mahr

Overeaters Anonymous (OA) is a community in which thousands have recovered from food and body obsession, obesity, bulimia, anorexia, restriction and compulsive eating behaviors. There are no fees or weigh-ins. Newcomers are enthusiastically invited to join our Virtual Open House on Saturday September 9, 2023. Message us today for a free copy of the OA guide, "Where Do I Start?" and the open house zoom link. Meetings will be held every hour from 9 AM (ET), 10 PM ET

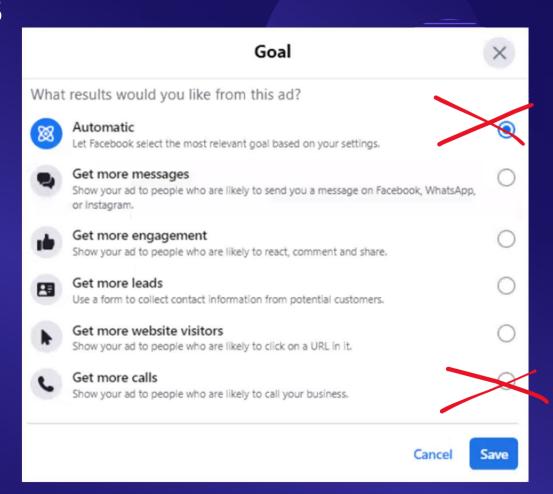
Boost post



Change the Goal

- > Get more messages
- Get more engagement
- > Get more leads

Get more website visitors

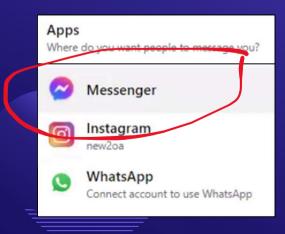


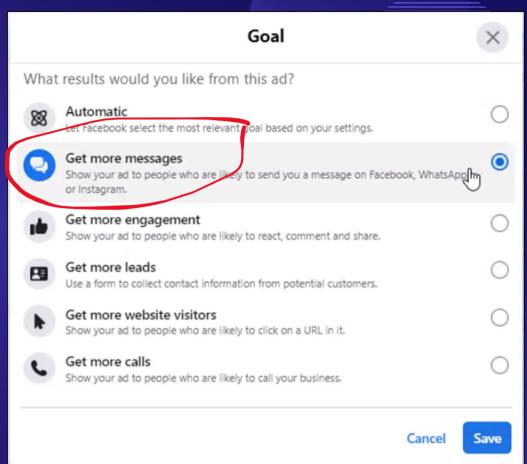
Get More Messages

This requires service fellows to respond to ads. An automated response may be used, but a direct chat with a member is better.

Works best with women over 35-40, depending on your area.

Connect to Facebook Messenger.





Edit Messages

Customize welcome message and add frequently asked questions.



Message template

How do you want to welcome people who tap on your ad?

Greeting

Hi Welcome! Please let us know how we can help you.

Questions

- 1. How do I get the zoom link for the newcomer open house?
- 2. Do I only get to attend newcomer meetings, and can I come at different times?
- 3. What if I do not use zoom?

Automated responses: Off ②

Greeting

Welcome people to the conversation after they tap on your ad.



63 / 300 characters

Frequently asked questions

Suggest questions for people to ask. Then set up automated answers questions.

Question 1

Question

How do I get the zoom link for the newcomer open house?

Answer • Optional

Here is where you put the answer.

34 / 300 characters

Question 2

Question

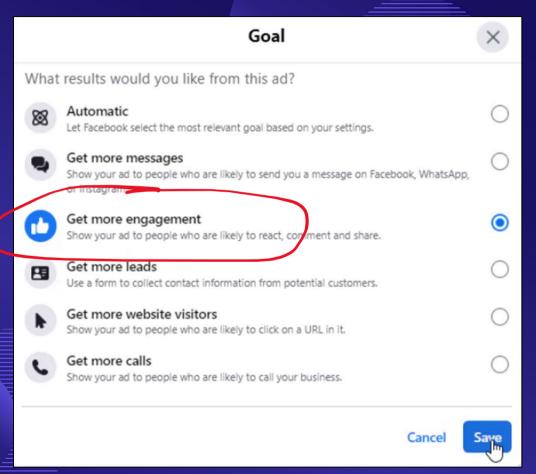
Do I only get to attend newcomer meetings, and can I come at

Get More Engagement

This ad should be used with a statement such as --

"Thank you for liking our page.
We appreciate the support of our communities, professionals, and families. Liking this page does not indicate someone is an OA member."

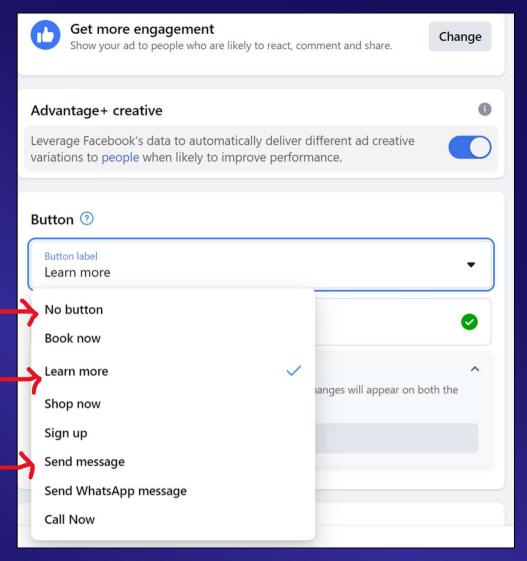
Effective when accompanied by an event. Can be used in the EU and for young people and men. A similar ad can be used on Instagram.



Add a Button

A call-to-action button encourages people to take an action directly from your ad. The button can link to your website or a conversation in Messenger.



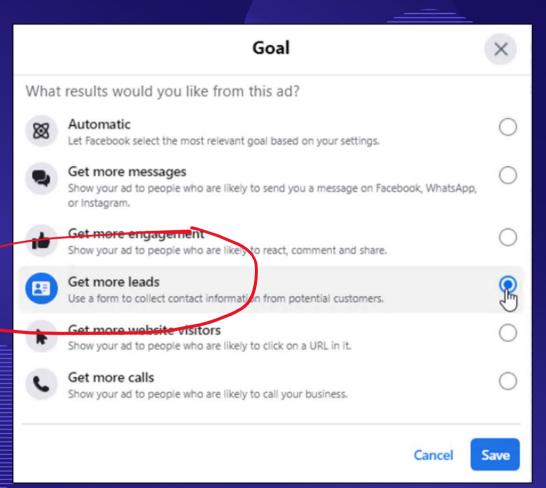


Get More Leads

Lead Ads ask for a person's name, phone number, or email.

This requires a service team to follow up on each lead and may be best suited for a geographic intergroup.

Facebook has detailed privacy policies. Please make sure your service team reviews these. Be prepared to link to your own service body's privacy policy.



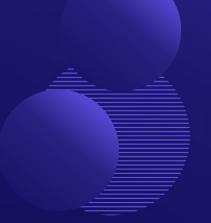
Create Contact Form

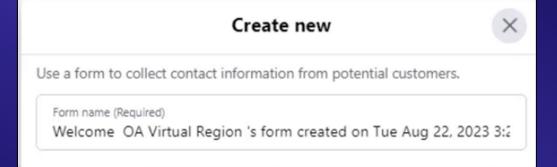
Read and understand the Facebook Terms and Privacy Policies. You are required to have a privacy policy to run lead ads.

Contact form

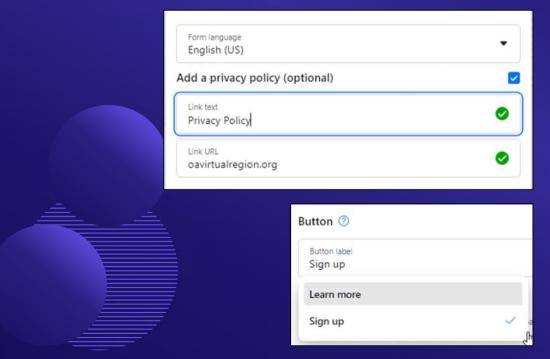
Create the form you want to include in your ad.

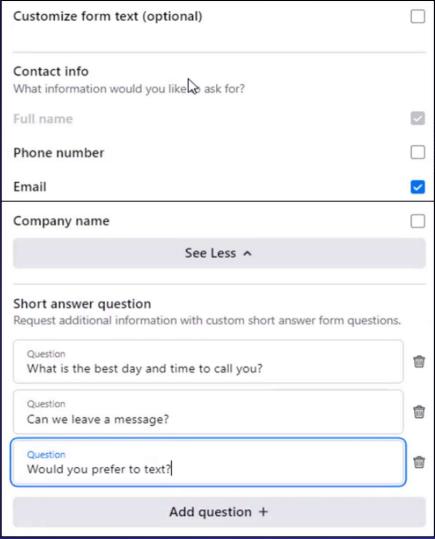




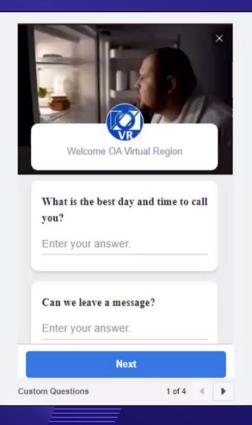


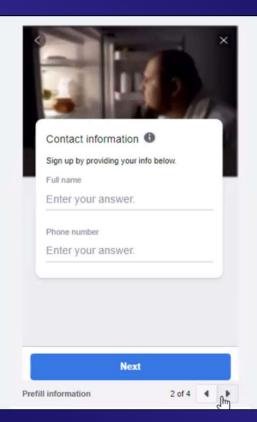
Customize Fields and Questions

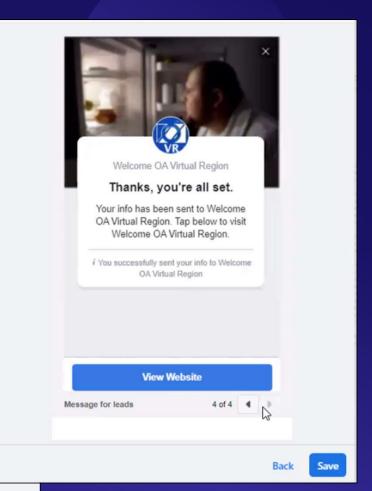




Form Preview



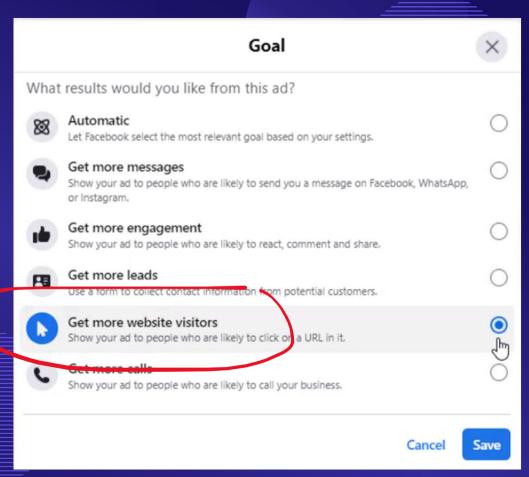




Get More Website Visitors

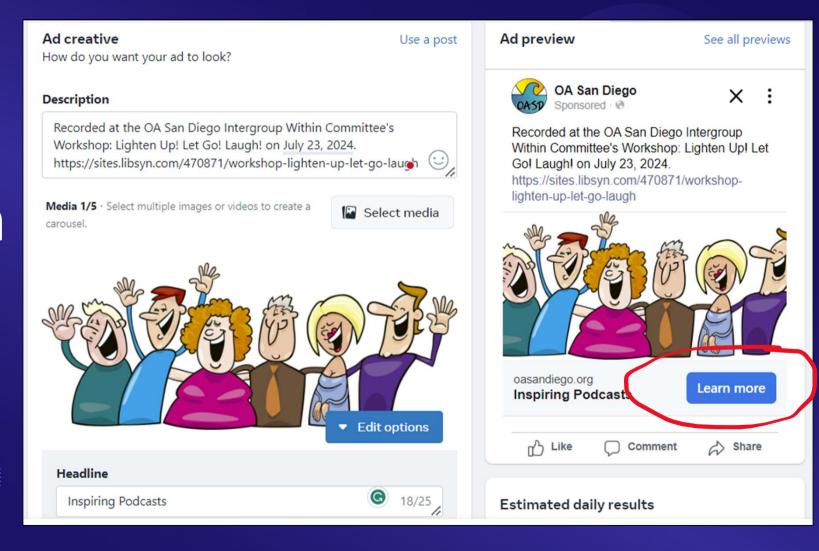
This ad can be used to build traffic to a site or a specific landing page.

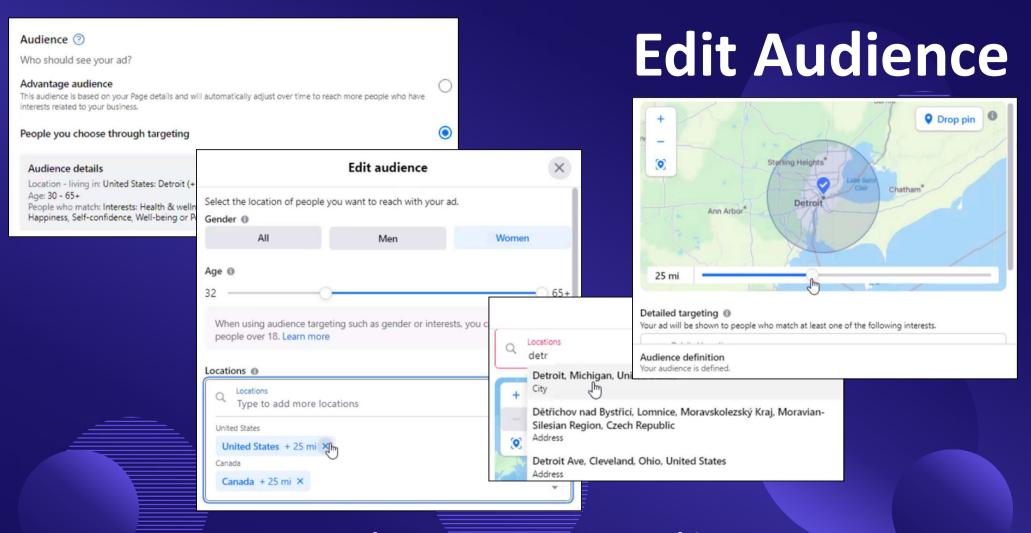
It is most effective when members monitor Facebook Messenger or another technology. Use it for events dedicated to newcomers, conventions, marathons, or open houses. Viable for outreach to men, intergroups in the EU, and during live events.



Learn More Button

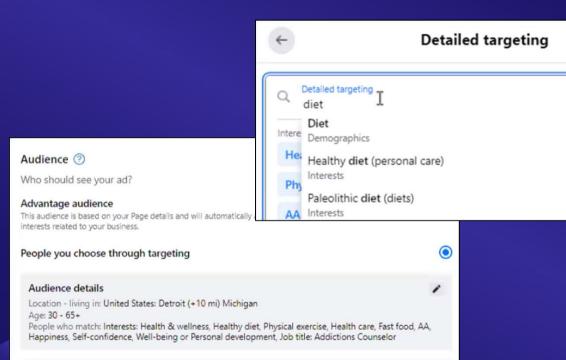


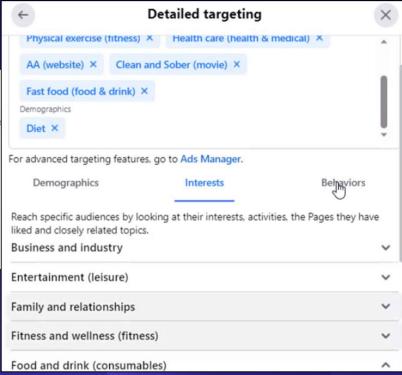




Gender, Age Range, Geographic Area

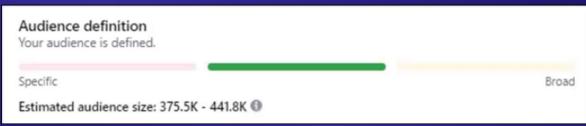
Detailed Targeting





Demographics, Interests, Behaviors

Audience Definition



Estimated daily results

Post Engagement ①

Total budget

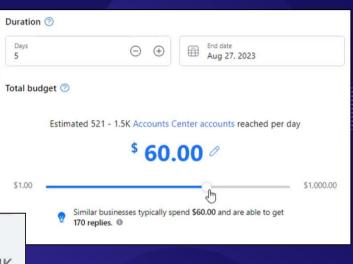
Total amount

Payment summary Your ad will run for 5 days.

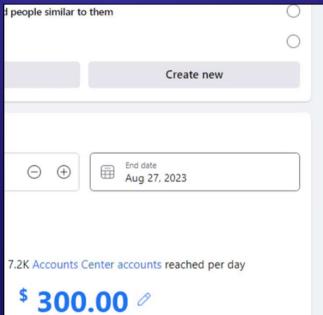
Accounts Center accounts reached







Adjust Duration and Budget



Accounts Center accounts reached	2.5K - 7.2k
Replies ①	2 - 11
Payment summary	
Your ad will run for 5 days.	
Total budget	\$300.00 USI
Total amount	\$300.00 USI
We use data about you and your ad account to asse with more ads billing and spending options. Learn m	

8.4K Accounts Center accounts reached per day

\$ 150.00 0

Estimated daily results	
Accounts Center accounts reached	2.9K - 8.4K
Post Engagement ①	401 - 1.2k
Payment summary	
Your ad will run for 5 days.	
Total budget	\$150.00 USE
Total amount	\$150.00 USE
We use data about you and your ad account to assess with more ade billion and spending options. Learn more	

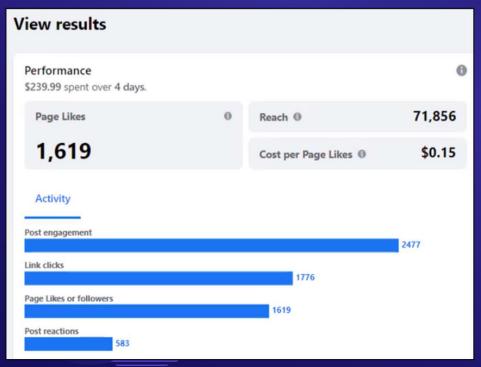
Evaluate Results

Facebook provides many statistics to assess your ad's success.



Syndesis/Ανώνυμοι Υπερφάγοι ομάδα Σύνδεσης (Greek Intergroup)

Newcomer Open House





Συνέδριο Εικονικής Περιφέρειας των ΑΥ στις 3.

Συναντηθείτε μαζί μας στο Κέντρο Υποδοχής γιι

Σάββατο, 4 Μαρτίου 8.30 - 9.30 μ.μ // Κυριακή.

Παρασκευή 3 Μαρτίου 5.00 – 6.00 μ.μ. και το Σάββατο 4 Μαρτίου 3.00 – 4.00 μ.μ. στην πλατφόρμα Zoom 700m ID 82376699051

ΑΝΟΝΥΜΟΥΣ ΥΠΕΡΦΑΓΟΥΣ

Πέμπτη, 2 Μαρτίου, 6.00-7.00 μ.μ. // Παρασκευή, 3 Μαρτίου 4.00-5.00 μ.μ.//

4 και 5 Μαρτίου 2023

5 Μαρτίου 2.00 – 3.00 μ.μ Zoom ID 82376699051

Ελάτε μαζί μας στις συναντήσεις α)των Νεοφερμένων, την

Passcode 852741

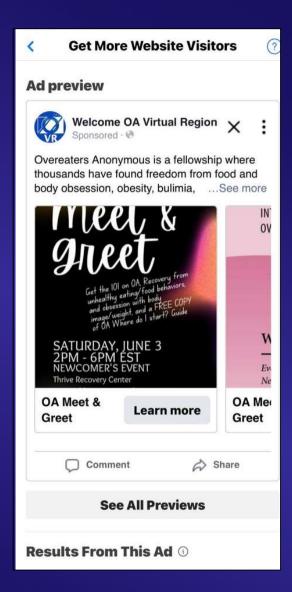
Passcode 852741

ερωτήσεις

Young People Virtual Intergroup

Meet & Greet





Results

Overeaters Anonymous is a fellowship where thousands have found freedom from food and body obsession, obesity, bulimia, anorexia, restriction, binge eating, and other compulsive eating behaviors. There are no dues, fees, or diets. Young People (18-35+) are invited to join us for an hybrid meet and greet. This Saturday. June 3, 2-7PM ET (UTC-4). **Location Thrive Recovery Center** 1025 Old Country Road, Westbury, New York (use Bond St Entrance) or Zoom Meeting ID: 813 2949 0352 | Password 121212 Get a free copy of the" OA Where Do I Start Guide" Learn more at oavirtual.org

Performance ① \$471.59 spent over 5 days.

People Reached
96,625

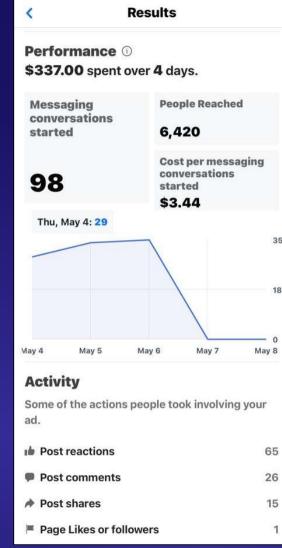
CPC (cost per link click)
\$0.40

Virtual Region

Newcomer Open House







La Brigade du Rétablissement Virtual Intergroup

Newcomer Open House







Valor Para Cambiar **Virtual Intergroup**

Region 2 Convention

Ads summary (i)

You spent \$402.92 on 9 ads in the last 60 days.

Reach

Post

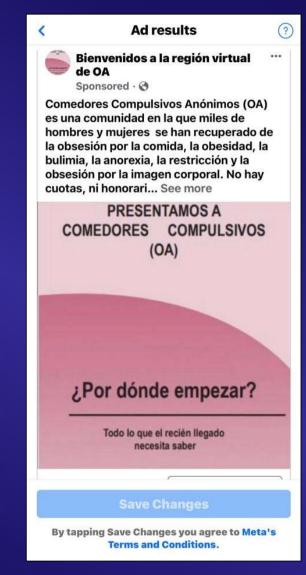
engagement

Messaging conversation s started

115.6K 4.4K

1 40.7% ↑ 100% 1.1K

↑ 254.3%



Results gratuita. :Los invitamos a esta experiencia maravillosa.! También nosotros les proporcionaremos una copia electrónica del folleto: POR DONDE EMPEZAR, PREGUNTAS Y RESPUESTAS. Porfavor envíanos un mensaje Performance ① \$271.87 spent over 3 days. **People Reached** Messaging conversations started 86,657 Cost per messaging conversations 526 started \$0.52 Wed, Jul 5: 6 129

Doctor Bob Says:

"I spend a great deal of time passing on what I learned to others who want and need it badly. I do it for four reasons:

- 1. Sense of duty.
- 2. It is a pleasure.
- 3. Because in so doing I am paying my debt to the man who took time to pass it on to me.
- 4. Because every time I do it I take out a little more insurance for myself against a possible slip."

Reprinted from *Alcoholics Anonymous*, "Dr. Bob's Nightmare," Second Edition (1955), pp. 180-181, with permission of A.A. World Services, Inc.





